



GreenTree Software

“Excellence in Everything we do...”

GreenTree Software
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‘Minor changes’:

For a limited number of months after your website is designed by GreenTree Software, we offer free “minor changes” to our clients.

Why GreenTree Software offers ‘Minor changes’:

- Clients may not be able to finalize all the content (i.e. mailing address/ toll-free phone number) within the timeline for the project, and should have some means to get those ‘minor’ details added in.
- Clients may have chosen text content that they now feel isn’t appropriate, or as effective as another text, and they may wish to correct that.
- Clients may notice a typographical error or other minor correction that visitors to their website shouldn’t see.
- To provide clients with the peace of mind that their website will be designed and fine-tuned to their satisfaction.
- To provide clients with value for their money and eliminate “nickel & diming” clients as a means of respecting them.

‘Minor changes’ are NOT:

- Website updates
- New graphics posted to the website
- New downloadable resources posted to the website
- New pages that are added to the site
- Re-design of pages that have already been approved or completed.
- Free website design and maintenance.

Examples of ‘Minor changes’:

- A client is unable to finalize their toll free phone number, and a month later wishes to add this number to their website.
- A client originally communicated that the descriptive paragraph for a section on the website was unavailable and would be communicated to GreenTree Software at a later date. 3 weeks later, the content is emailed to GreenTree so that it can be placed in the empty section.
- A client realizes that the information they provided to GreenTree Software is inaccurate or misrepresentative of the work they do, and they request that specific details in one paragraph be re-worded from the old reading to a new reading.

Thankyou for reading these details to better understand the benefits that come with GreenTree Software’s web-design services.